



www.jandrxtx.com

**Rush Repair Service** (please initial) \_\_\_\_\_  
add \$50 to each item to be bumped to the front of the line (only applies to currently supported products)

Date \_\_\_\_\_

Customer PO# \_\_\_\_\_

## REPAIR AUTHORIZATION FORM

Company Name \_\_\_\_\_

Contact Name \_\_\_\_\_ Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_ Email \_\_\_\_\_

Billing Address \_\_\_\_\_ Shipping Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Country \_\_\_\_\_ Country \_\_\_\_\_

### ITEMS

Serial # \_\_\_\_\_

Serial # \_\_\_\_\_

Brand / Model \_\_\_\_\_

Brand / Model \_\_\_\_\_

Problem Description: \_\_\_\_\_

Problem Description: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Price: \_\_\_\_\_

Price: \_\_\_\_\_

#### Term and Conditions:

- 1) There will be an additional charge for any console requiring membrane, switches and/or overlays addition to the electronics
- 2) All assemblies will be assessed a charge of \$50.00 for the first hour of labor for testing/bench fees. This amount will be included in repair cost.
- 3) Non-standard repairs subject to additional parts and labor fees.
- 4) Rush Service available for an additional \$50.00. Parts must be received by 10:30 am for same day repair and return. If received after parts will ship following day.
- 5) Please add payment information and shipping instructions.
- 6) A 25% Restocking fee will be charged on returned parts.

#### I Agree to above terms

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Payment - Credit Card      C.O.D.      Credit Card on file      Other \_\_\_\_\_

Name on Card: \_\_\_\_\_

Billing Adress: \_\_\_\_\_

Visa    MasterCard    Amex    Discover    Card number \_\_\_\_\_

\_\_\_\_\_ Month \_\_\_\_\_ Year \_\_\_\_\_ Sec