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Rush Repair Service (please initial) _____
add \$50 to each item to be bumped to the front of the line (only applies to currently supported products)

Date _____

Customer PO# _____

REPAIR AUTHORIZATION FORM

Company Name _____

Contact Name _____ Phone _____

Cell Phone _____ Email _____

Billing Address _____ Shipping Address _____

City _____ State _____ Zip _____ City _____ State _____ Zip _____

Country _____ Country _____

ITEMS

Serial # _____

Serial # _____

Brand / Model _____

Brand / Model _____

Problem Description: _____

Problem Description: _____

Price: _____

Price: _____

Term and Conditions:

- 1) There will be an additional charge for any console requiring membrane, switches and/or overlays addition to the electronics
- 2) All assemblies will be assessed a charge of \$50.00 for the first hour of labor for testing/bench fees. This amount will be included in repair cost. If a part is un-repairable and you want the part returned it is the customers responsibility to pay for shipping costs.
- 3) Non-standard repairs subject to additional parts and labor fees.
- 4) Rush Service available for an additional \$50.00. Parts must be received by 10:30 am for same day repair and return. If received after parts will ship following day.
- 5) Please add payment information and shipping instructions.
- 6) A 25% Restocking fee will be charged on returned parts.

I Agree to above terms

Customer Signature _____ Date _____

Payment - Credit Card C.O.D. Credit Card on file Other _____

Name on Card: _____

Billing Adress: _____

Visa MasterCard Amex Discover Card number _____

_____ Month _____ Year _____ Sec